

ERROR CODE

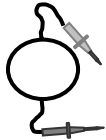
Legend:



Visual Control






No appropriated measure











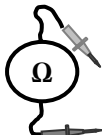





Measure with multimetre











TC = Touch Control panel
 PTC = Temperature probe (in the center of the inductor)
 Cable LIN = White Cable 0.25 mm² (ex : connection between TC and Filter Board PCB).
 IHE = Induction Heating Element
 CU = Connection Unit.

Error Code	Description	Potential Failure	Measure	What to do...
E blinking	No error! IHE configurations have been erased			You are in the configuration menu: See description of the configuration procedure (V-6)
C	No error! Cooking zone can be configured			You are in the configuration menu: See description of the configuration procedure (VI-2)
-	No error! Cooking zone is configured			You are in the configuration menu: See description of the configuration procedure (VI-4)
C blinking	No error! Cooking zone can be configured			You are in the configuration menu: See description of the configuration procedure (V)

Error Code	Description	Potential Failure	Measure	What to do...
E 2	Temperature sensor indicates overheat of induction coil	Cooking zone has overheated (maybe pot boiled without food,...)		A cool down is necessary Error is disappearing when cooling down
E 3	Not adapted pan or Component failure	Some pans lose their magnetic properties due to a overheat of the bottom or The pan generates interferences which disturb the functioning of the induction. Some bad pans may destroy some electronic components.		Employment of suitable pan ⇒ Replace the pan or Replace IHE
E 4 on one IHE	IHE is not configured Communication failure between CU and IHE No supply Component failure	Defective or missing Lin Bus cable between CU and IHE Missing voltage supplying of the IHE Failure on the CU (3 cooking zones hobs) Failure on the IHE		Configure again, with a manual procedure Check and/or change the Lin Bus cable Check the voltage of the IHE Replace the CU Replace the IHE

Error Code	Description	Potential Failure	Measure	What to do...
E 4 on two IHE	<p>1 safety conductive strip on the CU fused</p> <p>Communication failure between CU and IHE</p>	<p>Component failure (IGBT) on one of the IHE cooking zone</p> <p>Defective or missing Lin Bus cable between CU and IHE</p>	  	<p>Measure with the Diode test multimeter (see picture documentation) ⇒</p> <p>Replace the IHE or Replace the CU</p> <p>or</p> <p>Check and/or replace the Lin Bus cable</p>
E 4 on all IHE	<p>All IHE are not configured</p> <p>Component failure</p> <p>Communication failure between CU and all the connected IHE</p>	<p>Incorrect, and/or not implemented configuration</p> <p>Component failure on the CU</p> <p>Defective, and/or, missing Lin Bus cable between CU and IHE</p>	  	<p>Configure again, with a manual procedure</p> <p>Measure with the Diode test multimeter (see picture documentation) ⇒</p> <p>Replace the IHE or Replace the CU</p> <p>Check and/or replace the Lin Bus cable</p>
E 5	Component failure	Component failure (Micro processor)		Replace IHE
E 6	Component failure	Component failure (Power Switch device)		Replace IHE

Error Code	Description	Potential Failure	Measure	What to do...
E 7	<p>No correlation between Touchcontrol and induction generator.</p> <p>On A1 version: hobs up from 01/2008. Temperature sensor is defective.</p>	<p>Unknown defect.</p> <p>Mechanical crack of sensor or fading value of resistance. Temperature sensor failed after replacement Power PCB (A10187/0).</p>	 Env. 1kΩ	<p>Make Network reset Replace filter PCB Replace Power PCB</p> <p>Change the inductor. In case of change, take care to connect the factitious sensor (delivered in the kit) on place of a zone not used (induction 3 zones).</p>
E 9	Temperature probe PT 1000	Temperature probe PT 1000 is defective		Replace IHE
No displaying No function	<p>Wrong connection 400V</p> <p>Failure on Touch Control</p> <p>Failure on CU</p> <p>Communication failure between CU and IHE</p>	<p>Incorrect main connections (400 v instead of 230 V)</p> <p>Component failure</p> <p>Component failure on the CU</p>	   	<p>Connect the main connections correctly</p> <p>Replace Touch Control</p> <p>Measure with the Diode test multimeter (see picture documentation) ⇒ Replace the defective IHE or Replace the CU</p> <p>Check and/or replace the Lin Bus cable</p>

Error Code	Description	Potential Failure	Measure	What to do...
	Incorrect pot detection	Pan not adapted Component failure on IHE	 	Use an adapted pan Replace IHE
Cyclic digit displaying or ER 31 or ER 47		Wrong Touch Control type is used		Use the Touch Control with the correct part number
ER 03 or 	Touch constantly used Finger touch switches-off after 10 seconds	Water or pan or cutlery on the glass over the touch control		Clean the glass surface in the area of the finger touches or remove the pot or the cutlery
ER 20	Software failure	Touch Control failure		replace Touch Control
ER 22	One or more touches are damaged Touch control cuts-off after 3,5 – 7,5 seconds	Court-circuit or interruption of the touches functioning		Replace Touch Control
Power stage / Back up 0		Voltage failure on IHE		Replace IHE
L	No mistake!	Safety device for children activates		Desactivate the safety device for children (see instruction manual)